

Action taken report on Stakeholder Feedback 2023-24

Department of Social Work Summary of Stakeholder Feedback and Action Taken

Programme	Stakeholder	Summary of the Feedback received	Action recommended	Action taken
BSW	Students	<ul style="list-style-type: none"> Reduce the theoretical contents of the existing courses and give more focus on practical skills Social work related field visit and workshops give more knowledge 	Four Year BSW Honours syllabus to be prepared with a focus on practical skills	Four Year BSW Honours syllabus preparation in progress
	Alumni	Training in cultural competency and DEI needed	Include in the Four Year syllabus	Decided to include as a valued added course in the Four Year syllabus
	Teachers	Use of technology in SW, more skill focus needed in the curriculum	Include in the Four Year syllabus	Skill enhancement courses on AI, technology in impact evaluation will be added
MSW	Students	Need more knowledge on government projects and roles of social worker	Vikas Samvad and Mana Samvad to include professionals from govt sector	Shortlist competent professionals in govt projects/sector to include in Vikas Samvad and Mana Samvad
	Alumni	<ul style="list-style-type: none"> CSR execution and Basic tally and accounts needed Courses/training in ethical decision-making, self-care and burnout prevention are needed Grant writing, Policy advocacy and formulation need to be added for better understanding 	To include as value added courses, grooming programme, skill courses or in the next syllabus revision	<ul style="list-style-type: none"> Decided to have a value added course on CSR in collaboration with corporate sector. Grant writing, and policy advocacy to be added in the next syllabus revision Practical sessions on ethical decision making and self-care to be included in the existing skill courses
	Teachers	Courses/training needed in data management, interface with AI, CSR project management, use of global	To be included in the next syllabus revision	Documented as stakeholder input for the next syllabus revision, to be taken up for the revision process fifth

		competencies in assessment/engagement/intervention and evaluation		
	Employers	<ul style="list-style-type: none"> • Considering the dynamic nature of the social work field, latest research, best practices, and emerging issues to be included. • Courses on Indian Legislature and Policies, Entrepreneurship, Human care, Institutional care 	To include in the Manan Samvad and Vikas Samvad programmes	Included in the plan for the Manan Samvad and Vikas Samvad programmes
PGDCSW	Students	<ul style="list-style-type: none"> • Experiential Learning to be increased 	<ul style="list-style-type: none"> • Attention to be given to increasing the quality and exposure to the practice settings and opportunities • Training in therapies and interviews to be done 	<ul style="list-style-type: none"> • Decided to increase the quality of the field practicum by filtering the agencies of field work • More MoUs for field work with neighbouring institutions
	Alumni	<ul style="list-style-type: none"> • Need to train students in advanced counselling skills 		
	Teachers	<ul style="list-style-type: none"> • Skill enhancement training to be added in the curriculum apart from practicum • Interdisciplinary Collaboration is required in fieldwork and placement 		
	Employers	Skill development and attitude should be given utmost importance		



Dr. Kiran Thampi
Chairperson, BoS



Fr. (Dr.) Saju M. D, CMI
Principal, RCSS