

Action taken report on Stakeholder Feedback 2022-23

Department of Social Work

Summary of Stakeholder Feedback and Action Taken

Programme	Stakeholder	Summary of the Feedback received	Action recommended	Action taken
BSW	Students	<ul style="list-style-type: none"> Need hands-on placement training 	<ul style="list-style-type: none"> Provide placement training including mock interviews and resume writing workshop 	<ul style="list-style-type: none"> Implement a rigorous grooming programme for BSW final year students
	Alumni	<ul style="list-style-type: none"> Need short term courses in emerging areas of practice/technical skills like the use of AI in social work 	<ul style="list-style-type: none"> Explore possibilities of providing such courses for the students 	<ul style="list-style-type: none"> Provide a selected list of MOOC courses for the students in the Coursera platform for free (sponsored by the college)
	Teachers	<ul style="list-style-type: none"> Need to include courses on emerging areas of practice 	<ul style="list-style-type: none"> To include new courses on emerging areas of practice in the new syllabus 	<ul style="list-style-type: none"> Decided to include new courses on emerging areas in the four year BSW syllabus
MSW	Students	<ul style="list-style-type: none"> Need additional courses on project planning, group work skills, and wellbeing 	<ul style="list-style-type: none"> Explore possibilities of providing such courses for the students 	<ul style="list-style-type: none"> Provide a selected list of MOOC courses for the students in the Coursera platform for free (sponsored by the college)
	Alumni	<ul style="list-style-type: none"> Need to add specialization in CSR to get better job opportunities in the CSR sector 	<ul style="list-style-type: none"> Explore the possibility of offering CSR specialization 	<ul style="list-style-type: none"> Decided to offer CSR specialization from 2023-24 academic year onwards
	Teachers	Need to revisit placement strategies	<ul style="list-style-type: none"> Strengthen and expand placement services of the department 	<ul style="list-style-type: none"> Collaborate with the placement department of the college to strengthen the placements
	Employers	More focus to be given on job interview performance of students	<ul style="list-style-type: none"> Strengthen the skill of the students in job interview performance 	<ul style="list-style-type: none"> Orientation and mock interview training with external HR experts for final semester students
PGD CSW	Students	<ul style="list-style-type: none"> More agencies for field practicum and more exposure to counselling practice 	<ul style="list-style-type: none"> Explore more collaborations in giving better supervised field opportunities for students 	<ul style="list-style-type: none"> Decided to initiate more collaborations with
	Alumni			

	Teachers & Employeers	<ul style="list-style-type: none">• More focus to be given on skill training	<ul style="list-style-type: none">• Plan a skill training programme	<ul style="list-style-type: none">• Decided to provide skill lab for the students
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Dr. Fr. M. K. Joseph
Chairperson, BoS



Dr.Saju M D
Principal in Charge