

RAJAGIRI COLLEGE OF SOCIAL SCIENCES (AUTONOMOUS)

Action taken report on Stakeholder Feedback 2020-21

Department of Social Work

Department of Social Work is having a mechanism for receiving stakeholder feedback from students, teachers, alumni, parents and employers. The students have the opportunity to evaluate the curriculum towards the end of the programme and the Department connects with other stakeholders through online/ offline modes regularly. The feedback is discussed in the faculty meetings, BOS and decisions are made pertaining to each input. The feedback of students indicates that the syllabus is enriching and exact for professional learning. The alumni appreciated the relevance of theory inputs as well as the variety of field experiences they received during the period of study. Alumni representation is also there in the BOS as members which provides a continuous feedback to the curriculum.

Programme	Stakeholder	Summary of the Feedback received	Action recommended	Action taken
BSW	Alumni	Most of the alumni mentioned that the training helped improve their liaisioning, networking and communication skills but they suggested more training in academic writing.	To start a value added course on Academic Writing.	Designed two value added courses in Academic Writing – Level 1 and 2, for BSW students from 2021 onwards.
	Students	Need to have more practical knowledge on social work with different target groups.	To develop a discussion series for interacting with practitioners	Started NGO Connect discussion series in 2021-22 academic year.
	Teachers	Need to update the syllabus with emerging issues/policies/laws/programmes/models in each course.	To be taken up for the next syllabus revision	Decided to add emerging issues and updated policies/laws/models in the upcoming syllabus revision.
MSW	Alumni	Adding specialisation such as human resource and CSR can be included in the course so that the students can get diverse opportunities.	Provide CSR Certificate programme to the pass out and current batches of students	Decided to provide 30 hour certificate course on CSR(For social workers) in July 2021 with expert sessions from practitioners
		Skill-based courses for MSW for developing core skills of social work, Positive Psychology etc.	Skill based courses to be delivered with more hands on assignments	Skill based courses included in all the semesters of the curriculum with more hands on assignments.
	Students	Vastness of the topics dealt in specialization	To design workshops in	Each modules of the Courses were converted

		papers and the need for practical sessions.	delivering certain topics	into different workshops which will be dealt by the experts from the field and academia
			Add psychology and psychotic disorders and interventions to the common courses during the first 2 semesters	<ol style="list-style-type: none"> 1. Added a course on 'Foundations of Human Behaviour' in the 1st Semester 2. Added a skill course on 'counselling and Therapeutic skills for social workers in the 2nd Semester
		Students also suggested that they need more interactive sessions with practitioners to gain practice knowledge.	To start a discussion series connecting with alumni and NGO Connect discussion series with national level NGOs	Designed Alma Connect and NGO Connect Discussion series from 2021 academic year, on all Thursdays
		Needed practical skills and more knowledge on emerging issues outside the curriculum which will help in professional development.	Skill based courses to be delivered with more hands on assignments	<ol style="list-style-type: none"> 1. Skill based courses included in all the semesters of the programme with more hands on assignments 2. Students have to complete minimum four Massive Open Online Courses during the programme tenure
		Including 21st century global and national social issues and solutions practicable in the social work profession (especially in MSW 3rd & 4th semesters) in the syllabus.	To supplement the global/ national social issues and the awareness, a new programme called NGO Connect Discussion series planned	NGO Connect discussion series started in 2021-22 academic year
		Syllabus needs to be inclusively diverse enough to include people from all spectrum of gender and ethnicity.	To supplement the global/ national social issues and the awareness, a new programme called NGO Connect Discussion series planned	NGO Connect discussion series started in 2021-22 academic year.

	Teachers	Need to update the courses in the curriculum to prepare our students globally competent and could specifically give a thrust on values and Ethics in Fieldwork reflections/Presentations.	EPAS competency reflections to be made mandatory in all the semesters	EPAS competency reflections made mandatory which has been integrated in the Field work assessment plan.
	Employers	Skill development of the students in terms of formal writing skills, fund raising techniques, project writing etc.	Skill papers (3rd and 4th Semester) to be made more hands on assignments which include writing skills, fundraising, project writing	Skill papers (3rd and 4th Semester) included hands on assignments which include writing skills, fundraising, project writing
PGDC SW	Alumni	<ul style="list-style-type: none"> Overlapping of topics in some courses The practical component of the curriculum is sound and shall be strengthened to facilitate more employment opportunities for the students As many of the students start their own practice, the curriculum shall have content on entrepreneurship, logistics of initiating a counselling center etc. 	Entrepreneurial skills for counsellors need to be added to curriculum	<p>Duplicated content removed from the new syllabus.</p> <p>Add on course on initiating and managing a counselling center shall be included along with the regular course.</p>
	Students	<ul style="list-style-type: none"> More demonstration sessions, expert talks shall be included. Some of the topics are repeated in the courses offered in the second semester <p>Emphasis on therapeutic approaches in second</p>	<p>Interaction with experts in the field need to be planned</p> <p>Rework 2nd semester courses in the syllabus revision removing duplications</p> <p>More therapeutic approaches to be</p>	<p>NGO/Alumni Connect discussion series started in 2021-22 academic year.</p> <p>Content duplications were removed from the syllabus.</p> <p>The specialisation courses were excluded</p>

		semester shall be strengthened	added to curriculum	and a new course on fields of counselling included to the syllabus
	Teachers	<ul style="list-style-type: none"> • Specialization concept in the second semester shall be modified to a set of electives • As many of the students start their own practice, the curriculum shall have content on entrepreneurship, logistics • PSOs to be mapped to the course 	Electives would be added to the new curriculum	The recommendation was incorporated to the syllabus revision and PSOs were linked to the courses
	Employers	<p>Skill based nature of the course is appreciable. Students knowledge and skills are good More training on therapeutic skills shall be given.</p>	More therapeutic approaches to be added to curriculum	More therapeutic approaches were included as a separate course in second semester.

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